



## Warranty Policy - Beds and Stretchers

Amico Beds Corporation warrants its Patient Equipment to be free from defects in material and workmanship for a period of twelve (12) months from the date of shipment. Within this period Amico Beds Corporation will provide the parts for repair or replacement of defective parts at Amico Beds Corporation cost.

Furthermore, Amico Beds Corporation will warrant its material to be free from defect for an additional period of two (2) years (three (3) years from the date of shipment). Within this period, Amico Beds Corporation will replace any part which is proven to be defective, at no charge. Shipping and Installation costs after the first twelve (12) months will be borne by the Customer.

This warranty is valid only when the product has been properly installed according to Amico Beds Corporation specifications, used in a normal manner and serviced according to factory recommendations. It does not cover failures due to damage which occurs in shipments or failures which result from accidents, misuse, abuse, neglect, mishandling, alteration, misapplication or damage that may be attributable to acts of God.

Amico Beds Corporation shall not be liable for incidental or consequential damages resulting from the use of the equipment.

All claims for warranty must first be approved by Amico Beds Corporation Service Department (service@amico.com or 1-877-462-6426). A valid Return Goods Authorization (RGA) number must be obtained from Amico Beds Corporation prior to commencement of any service work. Warranty work, which has not been pre-authorized by Amico Beds Corporation, will not be reimbursed.