



## Warranty Policy - SOT Accessories and Fittings

This Product is sold by Amico Patient Care Corporation, a Richmond Hill Corporation (the "Company") under the express terms of the warranty set forth below.

For a period of one (1) year from the date the Company ships this Product to the customer, this Product is warranted to be free from functional defects in materials and workmanship and to conform in all material respects to the description of the Product contained in the operation manual, so long as this Product is properly operated under conditions of normal use, regular periodic maintenance and service is performed and repairs are made in accordance with the operation manual.

Within this period, Amico Patient Care Corporation will repair or replace any part which is proven to be defective at the Company's costs.

This warranty shall not apply if the Product has been repaired or altered by anyone other than the Company or an authorized dealer, or if the Product has been subjected to abuse, misuse, negligence or accidental damage. Should the parts be repaired or replaced by an authorized technician in accordance to the Company's operation manual, the warranty will continue to be applied.

This warranty is extended only to the initial customer with respect to the purchase of this Product directly from the Company or from an authorized dealer as new merchandise. Dealers are not authorized to alter or amend the warranty of any Product described in this agreement unless previously authorized in writing by the Company.

**This warranty is expressly in lieu of any other warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose. The Company shall not be liable for incidental, collateral, consequential or special damages including, but not limited to: lost profits or loss of use. The Company's liability, in the aggregate, shall not exceed the purchase price of the product.**

As determined at the sole discretion of the Company, Products which qualify under the warranty will be repaired or replaced, at the Company's option, and returned to the Customer via ground delivery. The Company reserves the right to stop manufacturing any product or change materials, designs or specifications without notice.

All claims for warranty must first be approved by Amico Patient Care Corporation's Customer Service Department at: SOT-CSR@amico.com or 905.764.0800. Upon approval, the Customer Service Department will issue a Return Goods Authorization (RGA) number. An RGA must be obtained prior to commencement of any warranty claim.