



Warranty Policy - Surgical Lights

Amico Clinical Solutions Corp. will warrant its manufactured equipment for up to five (5) years from date of installation. Amico Clinical Solutions Corp.'s warranty will not cover any disposable, sterilizable or single use products.

iCE series surgical lamp heads are warranted to be free of defects for five (5) years from date of installation. During the first twelve (12) months after installation, Amico Clinical Solutions Corp. will, at its own cost, repair and/or replace any part on site or at the factory which has proven to be defective. After the first twelve (12) months, Amico Clinical Solutions Corp. will only provide replacement parts; shipping and installation costs will be borne by the customer.

Monitors are warranted as per the warranty provided by the monitor manufacturer selected by the customer or Amico Clinical Solutions Corp.

Monitor holders are warranted to be free of defects for five (5) years from date of installation. During the first twelve (12) months after installation, Amico Clinical Solutions Corp. will, at its own cost, repair and/or replace any part on site or at the factory which has proven to be defective. After the first twelve (12) months, Amico Clinical Solutions Corp. will only provide replacement parts; shipping and installation costs will be borne by the customer.

HD Cameras, in-light or spring arm mounted, are warranted for a period of twelve (12) months from date of installation. During this period, Amico Clinical Solutions Corp. will, at its own cost, repair and/or replace any part on site or at the factory which has proven to be defective.

Suspension systems for the surgical lamps and monitor holders are warranted for a period of twelve (12) months from date of installation. During this period Amico Clinical Solutions Corp. will, at its own cost, repair and/or replace any part on site or at the factory which has proven to be defective.

This warranty is valid only when the equipment has been properly installed as outlined in the Amico Clinical Solutions' Corp. specifications. The validity of this warranty also depends on the proper usage and timely servicing of our equipment according to Amico Clinical Solutions Corp.'s recommendations. Amico Clinical Solutions' Corp. does not cover damages as a result of shipment failures, accidents, misuse, abuse, neglect, mishandling, alteration, misapplication or damages which may be attributed to acts of God.

Amico Clinical Solutions Corp. shall not be liable for incidental or consequential damages resulting from the use/misuse of the equipment.

All claims for warranty must first be approved by Amico Clinical Solutions Corp.'s service department at: acs-service@amico.com or through Amico's direct lines: 905-747-2032 or 1-833-843-8470. A valid Return Goods Authorization (RGA) number must be obtained from Amico Clinical Solution Corp. prior to commencement of any service work. Warranty work which has not been pre-authorized by Amico Clinical Solutions Corp. will not be reimbursed.

