Warranty Policy

Amico Corporation warrants its Lab Equipment to be free from defects in material and workmanship for a period of twelve (12) months from the date of shipment. Within this period Amico will repair or replace any part on site, or at the factory, which is proven to be defective at Amico's cost.

All hose assemblies and high purity equipment are excluded from this warranty. Any defective hoses and high purity equipment shall have a maximum warranty of one (1) year from the date of purchase.

Furthermore, Amico will warrant its material to be free from defect for an additional period of four (4) years (five (5) years from the date of shipment). Within this period, Amico will replace any part, at no charge, which is proven to be defective. Shipping and Installation costs after the 1st twelve (12) months will be borne by the Customer.

This warranty is valid only when the product has been properly installed according to Amico specifications, used in a normal manner and serviced according to factory recommendations. It does not cover failures due to damage which occurs in shipments or failures which resulted from accidents, misuse, abuse, neglect, mishandling, alteration, misapplication or damage that may be attributable to acts of God.

Amico shall not be liable for incidental or consequential damages resulting from the use of the equipment.

All claims for warranty must first be approved by Amico's Service Department (service@amico.com or 1-877-462-6426). A valid Return Goods Authorization (RGA) number must be obtained from Amico prior to commencement of any service work. Warranty work, which has not been pre-authorized by Amico, will not be reimbursed.